

Our Approach

At Busy Bees Preschool, the safety and wellbeing of children is our highest priority. We recognise that minor accidents and bumps can happen as children play, explore and develop their independence.

Accidents and First Aid

If your child has an accident or becomes injured, we will:

- Assess the injury and provide appropriate first aid and reassurance.
- Monitor your child and seek medical advice where necessary.
- Contact 999 immediately if emergency treatment is required.
- Inform you as soon as reasonably possible.
- Record the accident and any first aid provided.

Emergency treatment will never be delayed while waiting to contact parents/carers.

Head Bumps

Parents/carers will be contacted by telephone following every head bump, even where the injury appears minor. Your child will be monitored and appropriate first aid provided. An accident record will be completed and shared with you.

Injuries Occurring Outside Preschool

If we notice an injury, bruise or mark that occurred outside preschool, we may ask you about it and record the information.

Any unexplained or concerning injury will be managed in accordance with our **Safeguarding and Child Protection Policy**.

Serious Accidents and Incidents

Serious accidents or incidents will be appropriately managed, recorded and reported to parents/carers. Where required, relevant authorities will also be notified.

We review accidents and incidents to identify any lessons learned and make changes to our environment, equipment, supervision or procedures where necessary.

Parents and Carers

Please let us know about any injury or incident that has occurred outside preschool that may affect your child's wellbeing during the session. If you have any questions or concerns following an accident or incident, please speak to a member of the Busy Bees team.

Last reviewed: September 2026

Next review due: September 2027